

Notes IESS Meeting Revised

This is an update on signing up with IESS online. The system error has been fixed. It is now possible to completely affiliate online. (You can, of course, also sign up in person at the IESS office in Otavalo or Ibarra).

After multiple discussions with several IESS employees, here is the bottom line. IESS does not want me to post screen shots of how to sign up for IESS. Not sure why, but we were pointedly told not to do this. I am allowed to explain the process, but not to include samples of actual IESS web pages.

Additionally, the staff decided, after considerable consultation, that Expats should sign up as: “**Afiliacion Sin Relacion de Dependencia**”, which is what I originally reported (so go back to the original instructions). Sorry for the confusion, but since there aren't that many Expats signing up for IESS in the area (compared to Ecuadorians), the staff was unsure of the correct pathway for us to affiliate.

So, the process is as first reported:

Go to www.iess.gob.ec

At the bottom click on **Personas Independientes**

Then click on: **Solicitar Afiliacion**

Type in your cedula number and birth date (yyyy/mm/dd), then hit **Ingresar**

Hit **Continuar**

The identifying information at the top will be filled in by the IESS databank information from your cedula. Now choose **Afiliacion Sin Relacion de Dependencia (NOT Afiliacion Voluntaria Exterior)** as was previously reported.

Complete the rest of the information on this page:

Imbabura

Cotacachi

Sagrario (if this is correct for you)

Address

Email address

Land Line Phone number (drop the opening 0)

Cell Phone number (drop the opening 0)

Hit **Continuar**

Under base de aportacion put **366.00** (which is the current minimum wage on which monthly dues are based).

Hit **NO** unless you want to add a spouse.

Then hit **Calcular** (the amount will be \$72.92 unless you have added your spouse).

Then hit **Continuar**

You should get a page that indicates that your application is accepted – then hit **Continuar**

Once finished, you need to generate security questions. It's pretty self-explanatory. IESS will send you an email saying that you successfully affiliated. They will also email you a link to set a password.

You can then add a bank account (if you have an Ecuadorian account) by going to the home page at www.iesg.gob.ec and click on **Afiliado** (bottom left hand side) and then **Registro cuenta bancaria**. Fill in the blanks to sign up for automatic withdrawal of your monthly dues.

There is nothing else to do until the first invoice is generated around the 5th of the next month. If you have signed up for automatic withdrawal, it will be taken out automatically (I would double check the first month to make sure it happens). If you are paying at Banco de Guayaquil in person, you will need to click on **Afiliado** and then **Registro cuenta bancaria**, (enter your cedula # and password) then click on **Comprobantes** and you should have an invoice you can print out to take to the bank. Don't forget to pay by the 15th to avoid fines. And, remember that there is a 3 month waiting period before you can see a doctor for the first time.

These are the best directions we could generate. You can also contact IESS directly. They usually have at least one person who speaks English and can help you affiliate in person if you come to their office.. The IESS phone in Otavalo is: 06-292-0360 and 06-292-3717. The office is located on the street in front of the bus station, Altahualpa, a block or two down from the bus station on the opposite side of the street.